

How To Read Your Bill

What is my account number?

Please use this number in correspondence with the office, to report outages, or to register through SmartHub online or on your smart phone.

Did Big Country Electric receive my last payment?

This section shows total activity since your last bill, ending with your balance forward, if any. If any of this information does not match your records, call the Big Country Electric Co-op (BCEC) office.

Information and messages

This is where we will communicate important information to you.

Total Cost Per kWh

Includes kWh, Demand, Facilities Charges, and any other electric related charges, divided by kWh Usage.

How do I make my payment?

1. Pay by mail (including payment stub) or pay in any BCEC office.
2. Pay online using SmartHub at www.bigcountry.coop
3. Pay on your smart phone using the SmartHub app.
4. Pay by automatic bank draft.
5. Use IVR automated phone system.

Office Hours: 7:30 a.m. - 5:30 p.m. Mon - Thu, 7:30 a.m. - 11:30 a.m. Fri
Toll Free: (888) 662-2232
Toll Free Pay-by-Phone: (855) 875-7211
www.bigcountry.coop

BIG COUNTRY
ELECTRIC COOPERATIVE

Account Number: 123456789
Member Name: JOHN A DOE
Statement Date: 05/08/2020
Phone #: (999) 999-9999

smart hub

TOTAL DUE
05/21/2020
\$113.13
After Due Date 123.99

Usage History
Current Year Previous Year

Month	Current Year	Previous Year
Jun	1000	1000
Jul	1100	1100
Aug	1200	1200
Sep	1000	1000
Oct	800	800
Nov	700	700
Dec	900	900
Jan	1000	1000
Feb	1000	1000
Mar	1100	1100
Apr	1000	1000
May	1000	1000

Service Address: 1234 N Main St Service Description: RESIDENCE & LIGHT

Account	Meter No.	Services From	To	Days	Readings Previous	Present	Meter Multiplier	kWh Usage	Demand Reading	Rate
12456789	45578478	05/01/20	05/08/20	7	53914	54755	1.0	841	7.13	RES

Activity Since Last Billing	
Previous Balance	120.40
Payment - Thank You	120.40 CR
Balance Forward	0.00

Detail of Charges	
Power Supply Charge (G&T)	
Energy Charge	841 kWh @ 0.060000 50.46
Power Cost Adjustment	841 kWh @ -0.011000 9.25 CR
Distribution	
Facilities Charge	26.00
Delivery Charge	841 kWh @ 0.039665 33.36
Other Charges/Credits	
Security Light - (1)	13.00
Power Cost Adjustment	0.44 CR
Total Current Charges	113.13
Balance Forward	0.00
Total Amount Due	113.13

Message From Big Country Electric

Total Cost Per kWh
For the current service period, the total cost for the purchase and delivery of your electric usage is \$1.13/kWh

KEEP SEND Please do not staple or paperclip.

BIG COUNTRY
ELECTRIC COOPERATIVE
PO BOX 518 - ROBY TX 79543-0518

Our records indicate your telephone number is: (999) 999-9999. and e-mail is :Not On File Please provide updated information on the back if incorrect.

3278 1 AV 0.386 5 3278
JOHN A DOE C-15 P-19
1234 N MAIN ST
ROBY TX 79543-0518

Account Number	123456789
Amount Due 05/21/2020	113.13
Amount Due if Paid After 05/21/2020	123.99

Pay by Phone 24/7: (855) 875-7211
We Accept:

www.bigcountry.coop
BIG COUNTRY ELECTRIC COOPERATIVE, INC.
PO BOX 518
ROBY TX 79543-0518
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Who do I call if I have questions?

Call Big Country Electric Co-op during office hours at the phone numbers indicated. Report outages 24/7.

How does my usage compare with previous months?

12 month usage history graph allows for quick comparison of previous use.

How much energy have I used?

This section identifies the account number, service address, and monthly details of your electric meter, including:

- Meter Number
- Service Dates
- Meter Readings
- Meter Multiplier
- Total kWh Usage
- Rate

What have I been billed?

Power Supply Charge - what it costs to generate energy you use, including power cost adjustment.

Distribution Charge - the cost to deliver energy to your location, including the facilities charge.

Other Charges - additional charges such as Security Lights and Operation Round-Up.

What do I owe and when is it due?

The total amount due upon receipt of this bill is shown. If not paid by the due date, your account is subject to 5% penalty.

How To Read Your Invoice Bill

What is my account number?

Please use this number in correspondence with the office, to report outages, or to register through SmartHub online or on your smart phone.

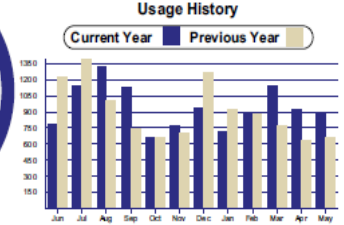


Invoice Number: 12345
 Account Number: 123456789
 Member Name: ABCD ENERGY COMPANY
 Statement Date: 05/08/2020



TOTAL DUE
 05/21/2020
\$6,247.26
 After Due Date 6,401.59

Message From Big Country Electric



Information and messages

This is where we will communicate important information to you.

How does my usage compare with previous months?

24 month usage history graph allows for quick comparison of previous use.

How much energy have I used?

This section identifies the account number, service description, and monthly details of your electric meter, including:

- Meter Number
- Service Dates
- Meter Readings
- Meter Multiplier
- Total kWh Usage
- Power Factor
- Demand
- Rate

Account Number : 123456789		Service Description : PARKER 1H-WELLSITE							
Service Dates 05/01/20 - 05/08/20 (7 days)	Meter # 65244337	Previous Rgd 2783	Present Rgd 31913	Multiplier 1.0	Billed Dmd Rd 56.95	Power Factor 0.590	kWh Usage 4530	Rate - HP \$8.150	
Facilities Charge \$100.00	HP Charge \$0.00	Liq(h)s \$0.00	Taxes \$81.92	Round-Up \$0.00	Total Due \$2,057.96				
WWh Charges 4530 kWh @ 0.059695 = 269.30	PCA \$48.83	DMD Charge \$685.19	Other \$1,865.38	Current Due \$1,862.38	Paid Due \$0.00	Total Cost Per kWh = \$23			

Account Number : 123456789		Service Description : WILLINGHAM 1H							
Service Dates 05/01/20 - 05/08/20 (7 days)	Meter # 58029551	Previous Rgd 3932	Present Rgd 3955	Multiplier 100.0	Billed Dmd Rd 40.507	Power Factor 0.380	kWh Usage 10030	Rate - HP \$8.150	
Facilities Charge \$100.00	HP Charge \$0.00	Liq(h)s \$0.00	Taxes \$86.95	Round-Up \$0.00	Total Due \$2,283.41				
WWh Charges 10,030 kWh @ 0.059695 = 598.41	PCA \$110.88	DMD Charge \$506.34	Other \$1,456.49	Current Due \$1,122.92	Paid Due \$0.00	Total Cost Per kWh = \$12			

Account Number : 123456789		Service Description : Parker #2 Pumping Unit							
Service Dates 05/01/20 - 05/08/20 (7 days)	Meter # 65244339	Previous Rgd 14651	Present Rgd 18909	Multiplier 1.0	Billed Dmd Rd 54.499	Power Factor 0.4300	kWh Usage 2548	Rate - HP \$8.150	
Facilities Charge \$100.00	HP Charge \$0.00	Liq(h)s \$0.00	Taxes \$56.95	Round-Up \$0.00	Total Due \$1,905.89				
WWh Charges 2548 kWh @ 0.059695 = 141.91	PCA \$28.03	DMD Charge \$681.24	Other \$994.82	Current Due \$961.07	Paid Due \$0.00	Total Cost Per kWh = \$36			

KEEP SEND Please do not staple or paperclip.



Our records indicate your telephone number is: (999) 999-9999.
 and e-mail is : None On File
 Please provide updated information on the back if incorrect.

3592 1 AB 0.416 5 3592
 ABCD ENERGY COMPANY C-17 P-21
 PO BOX 12345
 ROBY TX 79543-0518

Invoice Group Number	12345
Amount Due 05/21/2020	6,247.26
Amount Due if Paid After 05/21/2020	6,425.00



Pay by Phone 24/7: (855) 875-7211



www.bigcountry.coop
 BIG COUNTRY ELECTRIC COOPERATIVE, INC.
 PO BOX 518
 ROBY TX 79543-0518

What do I owe and when is it due?

The total amount due upon receipt of this bill is shown. If not paid by the due date, your account is subject to 5% penalty.

How do I make my payment?

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3. Pay on your smart phone using the SmartHub app.
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5. Use IVR automated phone system.