



Thank You for Joining Us!

Thank you to everyone who joined us for BCEC's Member Appreciation Open Houses in September.

Our come-and-go annual meeting format gives members an opportunity to visit their local district office, connect with cooperative employees, and ask questions at a time that works for their schedule. We appreciate everyone who took time out of their afternoon to join us.

These gatherings offer a chance to connect beyond everyday business. Whether you stopped by with a question, wanted to learn more about your cooperative, or simply came to visit, we enjoyed spending time with you. Conversations with our members help us stay connected to the communities we serve and better understand what matters to you.

As a member-owned cooperative, BCEC belongs to the people it serves. Our annual meeting is an opportunity to learn about the cooperative's work and stay informed about the organization you are part of.

If you were unable to attend, you can still watch our annual meeting report video at bigcountry.coop/2026-virtual-annual-meeting.

Thank you for being part of Big Country Electric Cooperative. We value your involvement and appreciate the opportunity to serve you throughout the year!



BIG COUNTRY
ELECTRIC COOPERATIVE

Membergram

Honoring Those Who Served

On November 11, we recognize the veterans in our communities and thank them for their service to our country. They are our neighbors, friends, family members and coworkers, and their contributions extend well beyond their time in uniform.

Military service can mean time away from home, separation from loved ones and responsibilities that many of us have never experienced. Behind each veteran is a personal story of service. Veterans Day gives us an opportunity to recognize those experiences and express our appreciation.

We are grateful for the veterans who call our communities home. Whether through their work, volunteer efforts or everyday acts of kindness, veterans continue to contribute to the places where we live and work. We also recognize the families who supported them throughout their service.

We want to give a special thank-you to our veteran employees, pictured below. We appreciate your military service and the work you do each day for our members and fellow employees. We are proud to have you as part of the BCEC team.

This Veterans Day, we encourage you to take a moment to thank a veteran, listen to their story if they wish to share or attend a local recognition event. A conversation or a few words of appreciation can be a meaningful way to show that their service is remembered.

To all the veterans in our communities, thank you for your dedication, sacrifice and service.



Brian Hinkle
U.S. Marine Corps



Brian Niedart
U.S. Navy



Cody McClintock
U.S. Marine Corps



Eric Villanueva
U.S. Army



Michael Martinez
U.S. Marine Corps



Preston Eaton
U.S. Army



Robert Bohall
U.S. Marine Corps

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November 2026

2026 Rate Update Summary

The following tables show the phased rate adjustments approved by the Board of Directors.

Changes will begin with the November 2026 billing (for October usage) and will be implemented gradually over a three-year period to help lessen the impact on members.

Beginning November 2026

COMMERCIAL SERVICE TYPE	ENERGY CHARGE (per kWh)	
Auxiliary Services greater than 25 kW (AS > 25)	Current Rate $0.055695	New Rate → $0.065
Primary and Secondary 51HP up to 150HP, and 350HP (SS150, PS150, SS350, and PS350)	Current Rate $0.055695	New Rate → $0.065
Greater than 350HP (S > 350 and P > 350) Greater than 350 HP	Current Rate $0.046764	New Rate → $0.065

	Nov. 2026	Nov. 2027	Nov. 2028
Residential	$34.00 → $38.00	$38.00 → $42.00	$42.00 → $46.00
Farm	$28.50 → $32.00	$32.00 → $36.00	$36.00 → $40.00
Seasonal	$34.00 → $38.00	$38.00 → $42.00	$42.00 → $46.00

What does my facility charge cover?

Ever wondered what your monthly facility charge supports? It takes a solid infrastructure and great people to keep safe, reliable, and affordable power flowing to your home.

Here's how BCEC's facility charge breaks down:





Committed to Community
For complete information about our Operation Round Up program or to opt out of participation, visit bigcountry.coop/operation-round-up.

Operation Round Up: Helping Our Communities

The Operation Round Up program is supported by BCEC members whose electric bills are "Rounded Up" to the nearest dollar. The "Round Up" amounts fund Operation Round Up for distribution to individuals and organizations with demonstrated financial need in the counties we serve: Borden, Fisher, Garza, Haskell, Jones, Kent, Mitchell, Nolan, Scurry, Shackelford, Stonewall and Throckmorton.

Every penny stays right here at home!

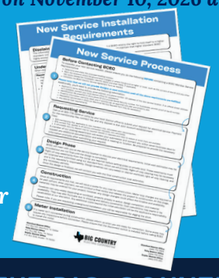
Who can apply to Operation Round Up?

- **Local organizations or programs that provide vital community services, such as food banks, shelters, medical and health needs, rescue organizations, educational projects, childcare programs, and other community needs.**
- **Families and individuals with demonstrated financial need due to life-altering circumstances.**

The next application deadline on November 10, 2026 at 5:30 p.m.

NEED A NEW SERVICE INSTALLED?

Visit the "New Service" page under the "About Us" tab to find the process and installation requirements for setting up a new service.



HAVE YOU HEARD OF THE BIG COUNTRY DEVELOPMENT CORPORATION?

BCDC puts a portion of unclaimed capital credits retained by BCEC under Texas law to work in our communities. Those funds may support projects that create jobs and encourage local growth, including workforce development, community infrastructure and tourism.

Applications are reviewed quarterly.

Learn more & apply: bigcountry.coop/bcdc



2027 SCHOLARSHIP OPPORTUNITIES

Apply Today!!

BCEC ACADEMIC SCHOLARSHIP
Deadline: March 1, 2027
Two $4,000 scholarships for graduating seniors whose parents/guardians are BCEC members.

GSEC DIRECTORS' MEMORIAL SCHOLARSHIP
Deadline: March 1, 2027
Several $2,000 scholarships for graduating seniors whose parents/guardians are BCEC members.

TREWA SCHOLARSHIP
Deadline: March 15, 2027
Twenty $1,500 scholarships for TREWA members ($10 annual fee) and their children.

For full details and applications, visit **bigcountry.coop/scholarships**.

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Tell us how we're doing.
Take a few minutes to share your experience with BCEC. Your feedback will help us understand what's working well, identify opportunities to improve, and guide future decisions.

Your name and account number are optional. Comments welcome. Follow-up available upon request.

TAKE THE SURVEY:

Scan the QR code or visit:
https://wkf.ms/4xDsxP2

PLEASE RESPOND BY:
DECEMBER 31, 2026
Thank you for helping us better serve you.

A Look Back at the PCA:

If you've noticed the Power Cost Adjustment, or PCA, on your electric bill changing throughout the year, you may wonder what drives those changes and what they mean for your household.

BCEC purchases the electricity we deliver to members from Golden Spread Electric Cooperative, our wholesale power supplier. Golden Spread's cost of supplying that electricity changes with fuel prices and other power market conditions.

The rate you pay per kilowatt-hour includes a budgeted amount for purchased power. The PCA helps account for the difference between that amount and what BCEC actually pays. Depending on those costs, the PCA can appear as a credit, a charge or a zero adjustment.

A credit lowers your bill, passing savings from lower power costs along to members. A positive PCA adds to your bill to help cover higher power costs. A zero PCA means there is no additional charge or credit through that line item.

How has it affected bills this year?
During much of 2026, members benefited from PCA credits as power costs came in below budget. At times, those credits reached one cent per kilowatt-hour. For a member using 1,000 kWh, that meant a $10 reduction on the monthly bill.

More recently, fuel costs have risen, reducing the savings available to pass along. As costs change, a credit may become smaller or end, and a positive adjustment may become necessary.

Why do power costs change?
Wholesale electricity costs are influenced by several factors, including fuel prices, weather, electricity demand and conditions in regional power markets.

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Natural gas is one of the fuels used to generate electricity, so its price is part of that picture. Available supply and pipeline capacity can affect regional gas prices. When gas supplies are abundant but pipelines cannot move all that supply to other markets, regional prices can fall. Those conditions can change, and unusually low prices may not last.

Weather also plays a role. Extreme temperatures can increase electricity use for heating and cooling, while wind and sunlight affect how much renewable generation is available. Power plant outages and limits on moving electricity through transmission lines can also affect available power sources and their costs.

These factors work together, so changes in wholesale costs rarely have a single explanation.

How does BCEC manage those changes?
We know changes in your electric bill can make budgeting harder. BCEC's accounting team tracks power costs, updates projections and compares the amount collected through member bills with what the cooperative actually pays for electricity. Management reviews that information and brings recommendations to your board of directors.

That process looks beyond a single month. A sharp increase in wholesale costs does not necessarily mean an equally sharp, immediate PCA increase. Reviewing trends and adjusting over time helps BCEC mitigate sharp swings while meeting its responsibility to pay for the electricity members use.

Our goal is to pass along savings when costs are lower and carefully manage adjustments when costs rise, keeping members informed along the way. If you ever have a question about your bill, give us a call. We're happy to walk through it with you.



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Office Hours
Monday - Thursday: 7:30-5:30

Contact Us
Toll Free: 1-855-940-3872
Roby: (325) 776-2244
Stamford: (325) 773-3684
Snyder: (325) 573-3161

Report Outages
Please ***call*** your local BCEC office to report power outages.

We're Mobile!



Access your BCEC account anytime with SmartHub! Download the app for your mobile device today by visiting www.bigcountry.coop or searching for SmartHub in the app store.

Ask about our partnerships with:

AirMedCare NETWORK®
AIR EVAC LIFETEAM
MED-TRANS AIR MEDICAL TRANSPORT
REACH Air Medical Services

EQUAL OPPORTUNITY LENDER

Rural Development Assistance Available Through BCEC
BCEC is an Equal Opportunity Lender.

Big Country Electric Cooperative, Inc. has a limited amount of funds available for low-interest loans to qualified applicants to stimulate rural development. Applicant does not have to be a member of Big Country Electric Cooperative. Please contact Sarah McLen at smclen@bigcountry.coop for details.

811 now what's below. Call before you dig.

Call 811 at least 2 working days before you dig.
Visit www.texas811.org for more information.

Agricultural Tax Exemptions – In order to claim an exemption from Texas sales and use taxes on electricity and other items used in agricultural and timber operations, you are required to provide us with a registration number on Texas Agriculture Sales and Use Tax Exemption Certification Form 01-924. All water wells should be exempt if used for irrigation or watering livestock. The Texas Comptroller's Office issues the registration number and those wanting to claim the exemption must fill out an application. Registration numbers must be renewed every four years. Applicants can request a paper application to mail in by calling 1-800-252-5555 or download a copy from the comptroller's website, www.comptroller.texas.gov/taxes/ag-timber. The generic exemption certificate, Form 01-339, cannot be used to claim the agricultural exemption. Accounts that do not have the new required form on file will be subject to taxation. Commercial Tax Exemption Records – A completed and signed exemption form is required for each commercial tax exempt account. Accounts that do not have current exemptions on file will be changed to taxable accounts. Any refunds for taxes must be claimed from the State of Texas. Thank you for your help.