

WARD OFF

Energy Vampires

Use thick curtains to block the chill—insulation works better than spells!







Keep your cauldron bubbling: use a slow cooker instead of the oven.

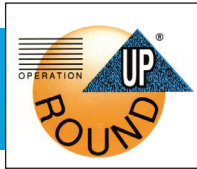
Seal air leaks around windows, doors, and ducts to keep spirits (and drafts) out.

Don't let bills haunt you—use a programmable thermostat to stay cozy.

No garlic needed! Ward off vampires with energy-efficient light bulbs.

Unplug chargers and devices to stop phantom energy drain.





Committed to Community

For complete information about our Operation Round Up program or to opt out of participation, visit bigcountry.coop/operation-round-up.

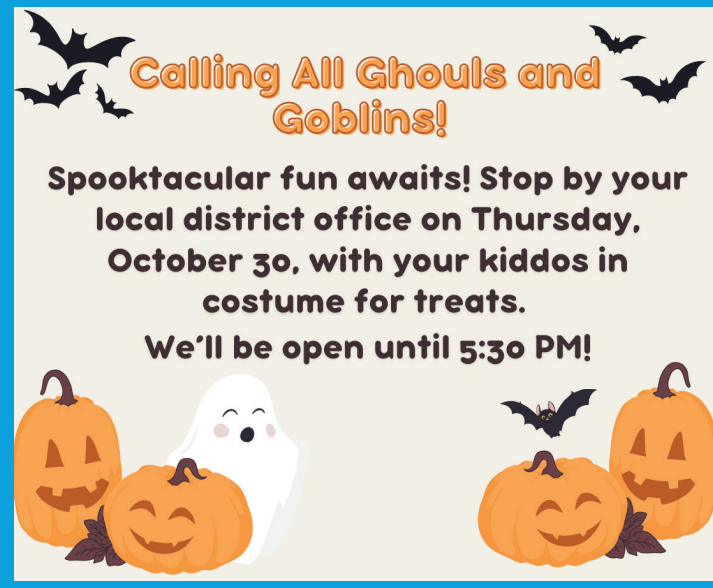
Operation Round Up Helping Our Communities

The Operation Round Up program is supported by BCEC members whose electric bills are “Rounded Up” to the nearest dollar. The “Round Up” amounts fund Operation Round Up for distribution to individuals and organizations with demonstrated financial need in the counties we serve: Borden, Fisher, Garza, Haskell, Jones, Kent, Mitchell, Nolan, Scurry, Shackelford, Stonewall and Throckmorton. **Every penny stays right here at home!**

Who can apply to Operation Round Up?

- Local organizations or programs that provide vital community services, such as food banks, shelters, medical and health needs, rescue organizations, educational projects, childcare programs, and other community needs.
- Families and individuals with demonstrated financial need due to life-altering circumstances.

The next application deadline is 5:30 p.m. on November 11, 2025.



Agricultural Tax Exemptions - In order to claim an exemption from Texas sales and use taxes on electricity and other items used in agricultural and timber operations, you are required to provide us with a registration number on Texas Agriculture Sales and Use Tax Exemption Certification Form 01-924. All water wells should be exempt if used for irrigation or watering livestock. The Texas Comptroller's Office issues the registration number and those wanting to claim the exemption must fill out an application. Registration numbers must be renewed every four years. Applicants can request a paper application to mail in by calling 1-800-252-5555 or download a copy from the comptroller's website, www.getreadytexas.org. The generic exemption certificate, Form 01-339, cannot be used to claim the agricultural exemption. Accounts that do not have the new required form on file will be subject to taxation.

Commercial Tax Exemption Records - A completed and signed exemption form is required for each commercial tax exempt account. Accounts that do not have current exemptions on file will be changed to taxable accounts. Any refunds for taxes must be claimed from the State of Texas. Thank you for your help.

Celebrating Cooperative Month Together

October marks National Cooperative Month, a time to reflect on what makes electric cooperatives unique. At Big Country Electric Cooperative, our members come first. As the owners of the cooperative, your voice and participation guide our direction and help us serve our communities better every day.

This September, we had the privilege of celebrating you at our Member Appreciation Open Houses. These gatherings are one of our favorite traditions because they give us the chance to connect face-to-face with the people we serve. We are grateful to everyone who took time to stop by, share a conversation, and enjoy fellowship with neighbors and staff.

Your support is the heartbeat of BCEC. By staying involved and engaged, you strengthen not only our cooperative but also the communities we all call home. That's the cooperative spirit in action.

If you missed it, the 2025 Annual Meeting video is still available at bigcountry.coop/director-election-and-virtual-annual-meeting.

Thank you for being part of our co-op family, we couldn't do it without you!



www.bigcountry.coop

Office Hours

Monday - Thursday: 7:30-12:00, 1:00-5:30
Friday: 7:30-11:30

Contact Us

Toll Free: 1-855-940-3872
Roby: (325) 776-2244
Stamford: (325) 773-3684
Snyder: (325) 573-3161

Report Outages

Please **call** your local BCEC office to report power outages.



We're Mobile!



Access your BCEC account anytime with SmartHub! Download the app for your mobile device today by visiting www.bigcountry.coop or searching for SmartHub in the app store.

Ask about our partnerships with:



Rural Development Assistance Available Through BCEC
BCEC is an Equal Opportunity Lender.

Big Country Electric Cooperative, Inc. has a limited amount of funds available for low-interest loans to qualified applicants to stimulate rural development. Applicant does not have to be a member of Big Country Electric Cooperative. Please contact Sarah McLen at smclen@bigcountry.coop for details.



Call 811 at least 2 working days before you dig.
Visit www.texas811.org for more information.